



NAME: \_\_\_\_\_ Order No: \_\_\_\_\_ Order Date: \_\_\_\_\_

## Need to return something?

Items can be returned in their original condition within 14 days of receiving your order.

Exchanges only apply for the **same item** in a different size/colour. The first exchange in the UK is free.

Product	Size	Refund	Reason Code	Exchange	New Size	New Colour

## T&Cs

The customer is responsible for all return shipping charges. Refunds/exchanges will only be granted if the return is in a re-saleable condition. All exchanges outside of the UK will incur the same postage fee as the original order. If an item for an exchange is out of stock, you will automatically be notified with a refund. All return will be refunded to the account monies were received from. All T&C's are on the website. Please contact [info@ultraflexgym.co.uk](mailto:info@ultraflexgym.co.uk)

## Return address:

### Ultraflex Clothing

1265 Century way  
Leeds  
LS15 8ZB  
UK

REASON CODES
A - Looks different to image
B - Ordered more than one size
C - Arrived too late
D - Poor Quality/Faulty
E - Doesn't fit properly
F - Doesn't suit me
G - Incorrect item received

